

MOORLANDS SECURE STORAGE - Newsletter



Moorland Secure Storage – Update

We would like to take this opportunity to thank both new and continued customers for your custom. We would also like to update / remind you of the below:

ONGOING SECURITY IMPROVEMENTS

You may have noticed the new wooden gates located on the main entrance from the road way, we have added these as an additional security measure. These will be electronic and working within the next couple of weeks. They will be set on a timer and open at 8am and close 8pm automatically. Please can you ensure you are out of the site before 8pm as the gates will close and if we are not in you will not be able to exit to the site.

DRIVE WAY

The driveway has been improved with pin curbs and resurfacing, please can we remind you to drive at **5 MPH** thank you.

OPENING HOURS

The opening hours of the site are Monday – Sunday 8am – 8pm. If you are wanting to see either Andrew or Lea Anne, can we ask that you contact either one of us before you come on site to check that we are in.

CARAVAN INSURANCE

Can we remind you that you need your own insurance for your caravan/motorhome/vehicle whilst stored on site, we do have Public Liability Insurance, but this does not cover your individual vehicle or items within it.

CL CAMPSITE

We have been waiting to improve the driveway and install the main entrance gate before the CL is open, now these are both completed the CL on the front field will be in operation for **Spring 2019**.

CONTRACTORS ON SITE

We do not want to make it difficult for you as customer; however you must appreciate that our main responsibility is the security of the site and your vehicle. If you want to bring contractors on site to work on your vehicle that is fine, can we ask that you meet them on site and take them to your vehicle, and remain with them. Please do not give them your fob and give directions for them to find your vehicle or leave them on site on their own. They will be asked to leave, this is to protect the other vehicles on site.



We personally know Chris from CARATECH as a friend and have done for many years. As we know and trust Chris we do allow CARATECH to enter the site without you being present.

CHANGE OF DETAILS

If you change any of your details, address, car registration, vehicle, contact telephone number etc please can you remember to let us know, by either email or pop a note into the office or in the post box on the office wall if no one is around.

ANNUAL STORAGE INVOICES

Most customers do pay their invoices on time, however there are a small minority who need chasing. We have therefore had to impose late fees, these are £3.00 per day until the annual fee has been paid. The key fob into the facility shall also be blocked until the payment is received in full.

Merry Christmas and Happy New Year

Andy & Lea Anne

Andy Mob: 07903 858004 Lea Anne Mob: 07891 522403

Email: info@moorlandsecurestorage.co.uk

Saturday 22 nd December	8am – 6pm
Sunday 23 rd December	8am – 6pm
Christmas Eve	9am – 12noon
Christmas Day	CLOSED
Boxing Day	CLOSED
Thursday 27 th December	9am – 4pm
Friday 28 th December	9am – 4pm
Saturday 29 th December	9am – 4pm
Sunday 30 th December	9am – 4pm
Monday 31 st December	9am – 4pm
Tuesday 1 st January	9am – 4pm
Tuesday 2 nd January	8am – 8pm

CHRISTMAS OPENING HOURS

